

Dear guest,

Welcome to villa Buena Vida Moraira!

To help you find your way around our home and the surrounding area, we would like to provide you with some useful and practical information.

We hope you have fun in Moraira and in our villa!

Bruno & Ann

**Emergency numbers:**

General :112

Police: 00 34 965740946 or 092

Civil Guard: 062

Fire brigade (bomberos): 112 or 085

**Our on-site manager:**

Our housekeeper = Anthony who will normally hand you the keys, do the check-in and check-out and have the house cleaned.

Phone number: 0034 602 61 07 04

He speaks English and several other languages.

Please notify Anthony one hour before your arrival at the villa so that he can arrive on site to hand you the keys.

He will also take the electricity meter reading upon your arrival and departure. You can also contact Anthony for additional interim cleaning (optional) if you wish. This can be arranged directly with him.

**Electricity:**

Upon arrival, take a photo of the electricity status in the electricity cupboard in the kitchen. The screen varies. You should note the position of the screen if it is set to Kwh. Please provide this to us as soon as you arrive at the home.

**WIFI code**

There are two networks that work faster or slower depending on where you are in the home. In the kitchen there is an amplifier in the socket next to the sink. Please leave it plugged in.

Network PAPIWIFI2 :

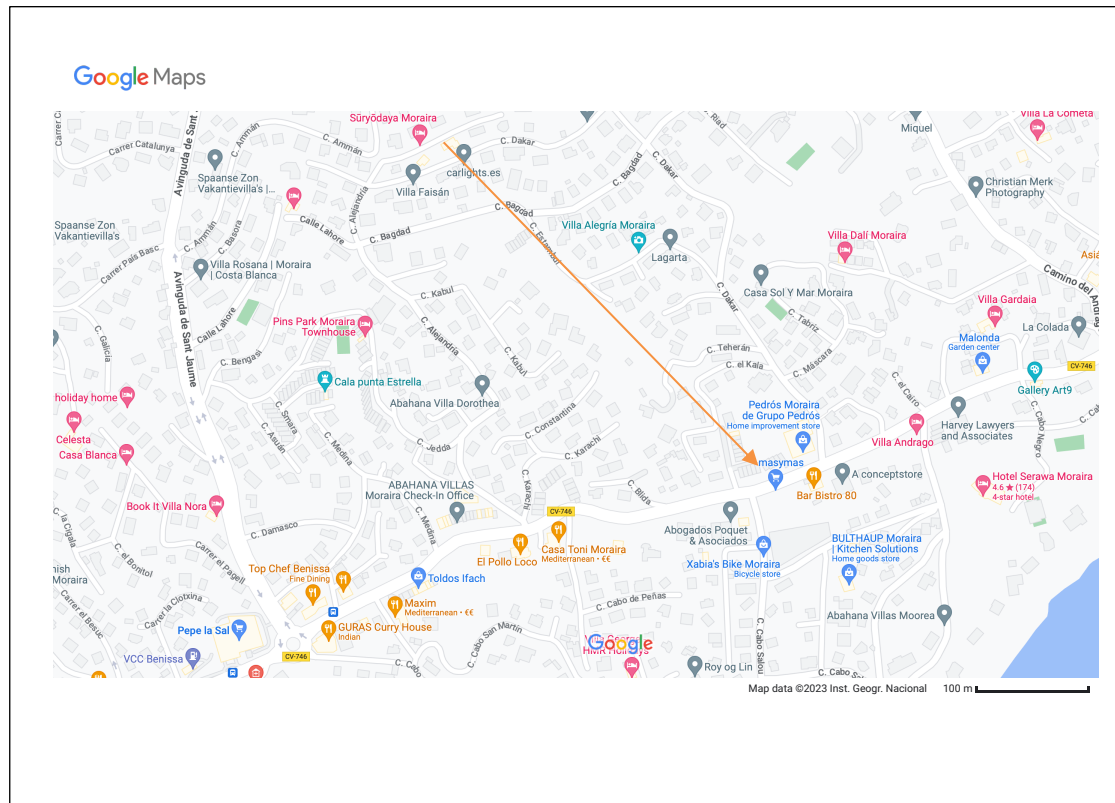
Password = Moraira2@58

Network PAPIWIFI2\_5G :

Password = Moraira2@58

## Supermarkets

The nearest supermarket is Mas y Mas. This is within walking distance (about 800 m). This is a Spanish supermarket. You will find it along the main coastal road. The orange arrow below starts at the villa and points to the location of the supermarket.

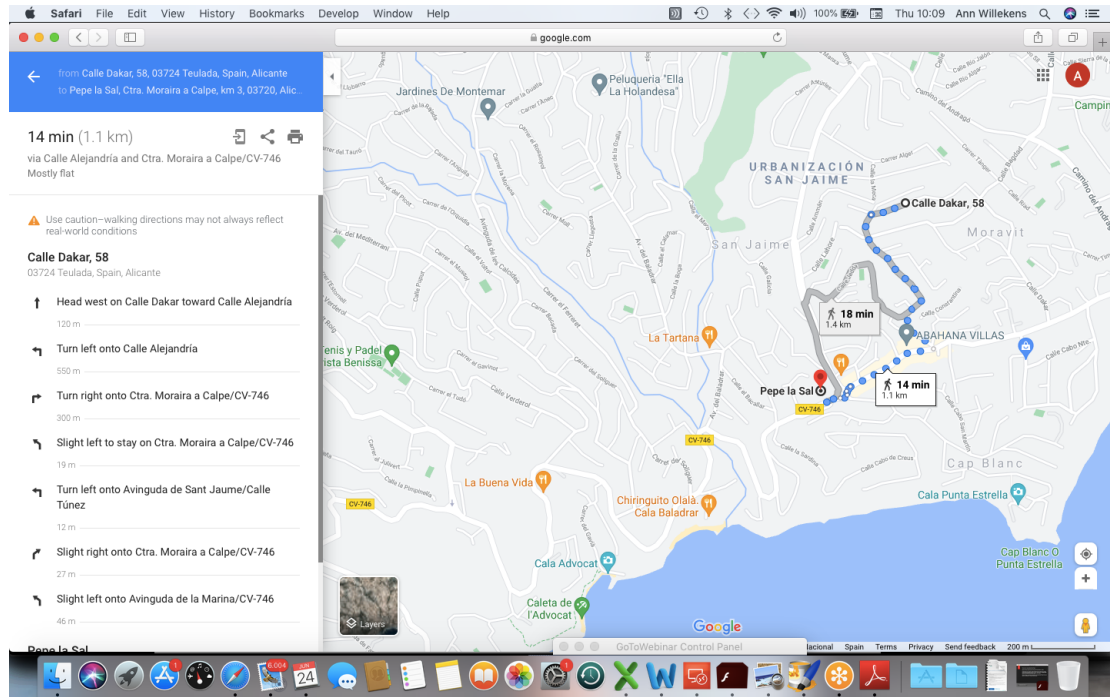


Second nearest supermarket (1100 m) is Pepe La Sal

Address :

Ctra. Moraira a Calpe, km 3, 03720, Alicante





In the direction of Teulada you have the following supermarkets:

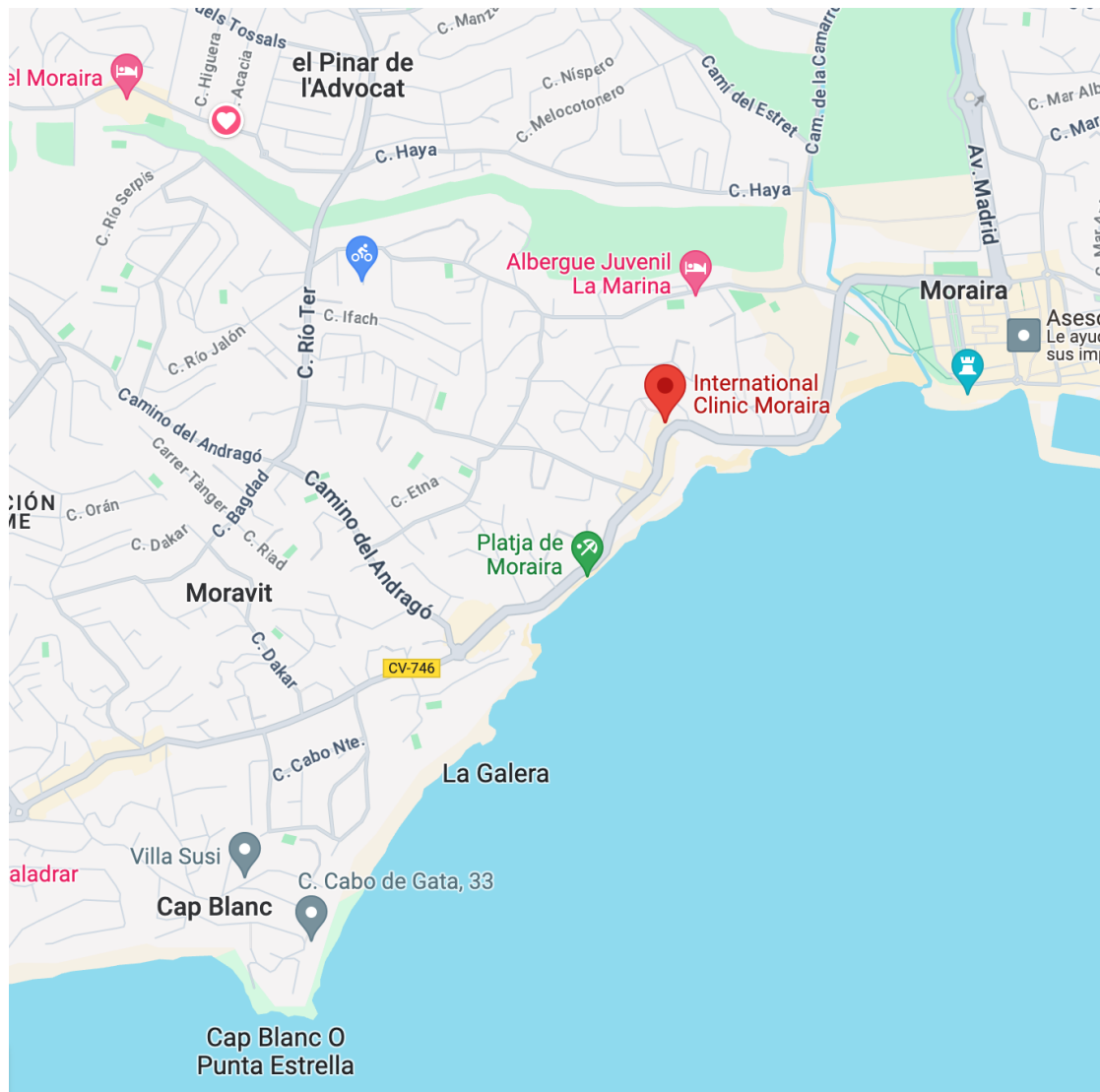
Lidl  
Carrefour  
Aldi  
Mercadona (Spanish)  
Mas y Mas (Spanish)

### **Pharmacies :**

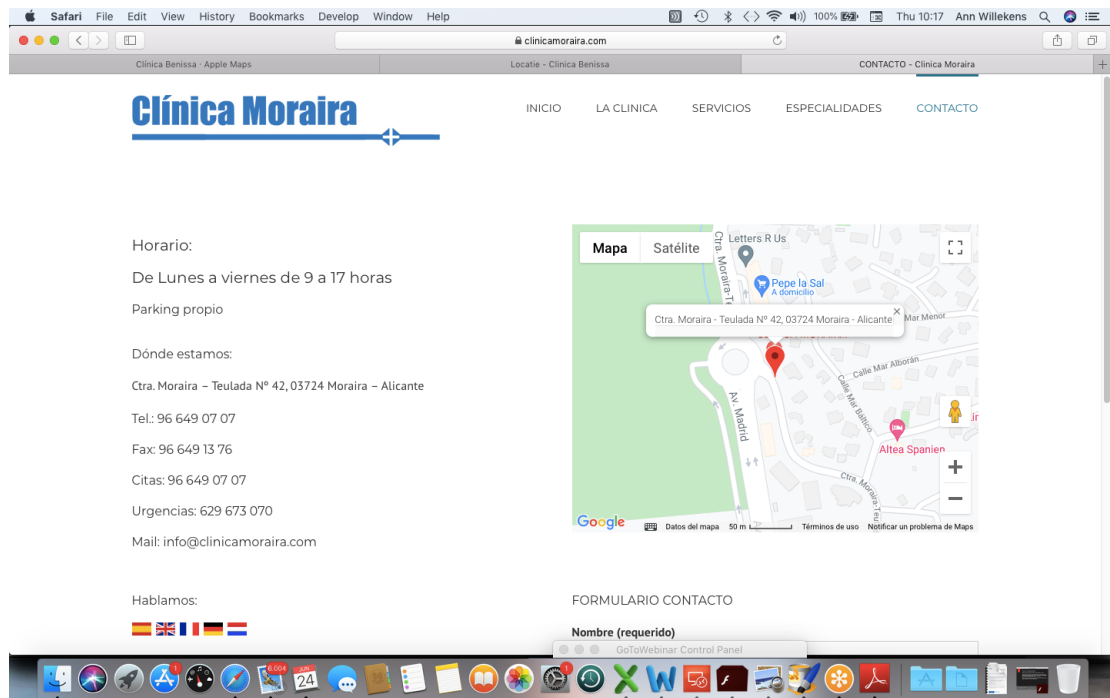
- 1) Opposite Pepe La Sal supermarket
- 2) Along the main coastal road direction Moraira center across from restaurant El Chamizo

Doctor :

International Clinic Moraira



Clinica Moraira



## Garbage :

You put your garbage in a garbage bag that you can buy in the supermarket. These are not special bags.

The garbage bag must be deposited in the containers provided on the streets.

There are containers at the beginning of Calle Dakar at the connection with the main coastal road.

Sorting is not mandatory in Spain, but there are separate glass containers and containers for cardboard and paper.

All your garbage bags must be removed from the home upon departure.

## Swimming pool :

Please shower before entering the pool.

The pool is a smaller private pool, not like in large holiday complexes. The smaller volume of water therefore becomes contaminated more quickly than in large holiday complexes. **It is therefore prohibited to use sunscreen in the swimming pool.** If the water becomes cloudy due to the sunscreen or a green edge is formed due to deposits from the sunscreen, swimming is prohibited for 48 hours until our pool service has been able to clean the pool. This may involve additional costs that are borne by the tenant.

If the swimming pool has a green edge upon your arrival, please take a photo of this upon your arrival and forward it to the owner so that he can do the necessary to have the swimming pool cleaned by the pool service. Only if you do this, the costs will not be borne by you, but by the previous tenant who caused the pollution.

The swimming pool is maintained by our pool service Pool Doctor Steve (English speaking) the person responsible for our swimming pool normally comes on Tuesdays (during the morning, usually around 9-10am) and will discreetly clean the pool. He also comes a second day (normally Friday morning) to check the condition of the water in high season and to replenish the products in the pool (and clean if necessary). The sun loungers and outdoor furniture must be used in a hygienic manner. This means that sunscreen, etc., should not be used directly on the cushions or sunbeds. Please use a towel for this.

Night lighting swimming pool: the lighting in the swimming pool works with a timer. You should therefore not switch this on or off yourself.

## **ATTENTION!**

**If you enter the house wet from the pool, the floor can be dangerously slippery due to the wet spots!!!!!!**

### **Garden :**

In Spain there is a plague of a red palm weevils (*Rhynchophorus ferrugineus*) that attack palm trees everywhere. For this purpose, a company comes to spray the palms every 5 weeks. This may happen during your stay. They will need access to the garden to spray the palms or, if you are not at home, they will spray from the street if possible.

We have a gardener who regularly does some maintenance work in the garden (weeding and pruning the hedge at the front and back). Normally we try to avoid such garden work when the villa is occupied, but in such times when this cannot be avoided, we will inform you in advance if he needs to access the garden.

### **Television:**

The TV has pre-installed. Netflix, Disney and Apple+ applications. If you have any of the subscriptions, please feel free to log in with your subscription. Please don't forget to log out at the end of your stay.

The Samsung TV broadcast network is also available offering channels in various languages.

Finally, we have a subscription app TV Flanders, which is meant for our Dutch speakers, but also offers English speaking movies.

## Instruction for the use of TV Flanders

Press the 'home' button=1

At the bottom of the screen you will see the different TV reception options

Navigate with the arrows (= 2) left or right until you reach the TV Vlaanderen icon (see image 2)

When you are on the icon, press the confirmation button = 3



image 2 :



A copy of the remote control is located in the home near the TV.

### **Use air conditioners**

See also the manual in the home.

Air-conditioned bedrooms (photo below):

Press the ON/OFF button

Choose your mode :

2 = car

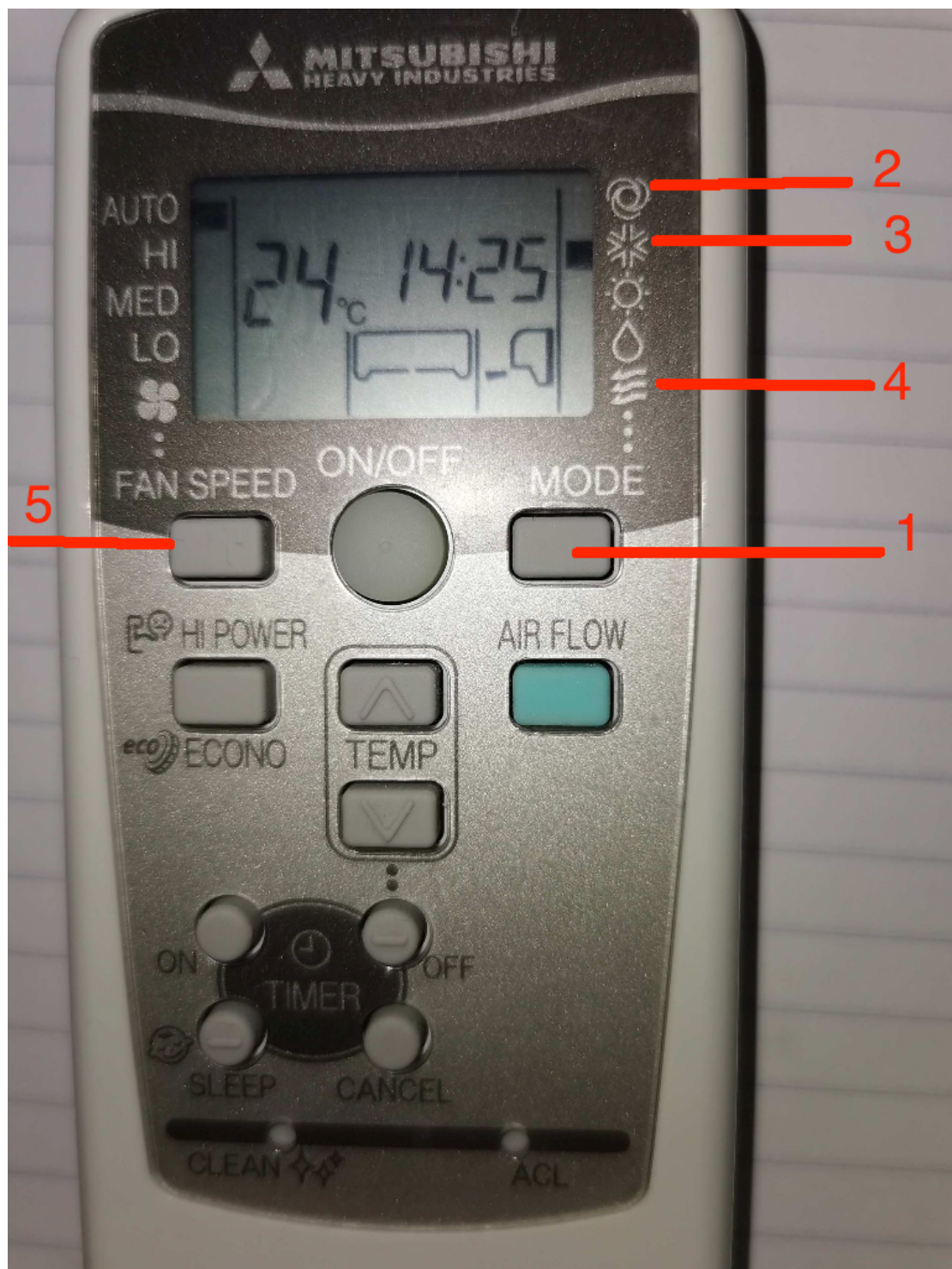
3 = air conditioning

4 = fan

5 = by pressing this you can adjust the strength of the air



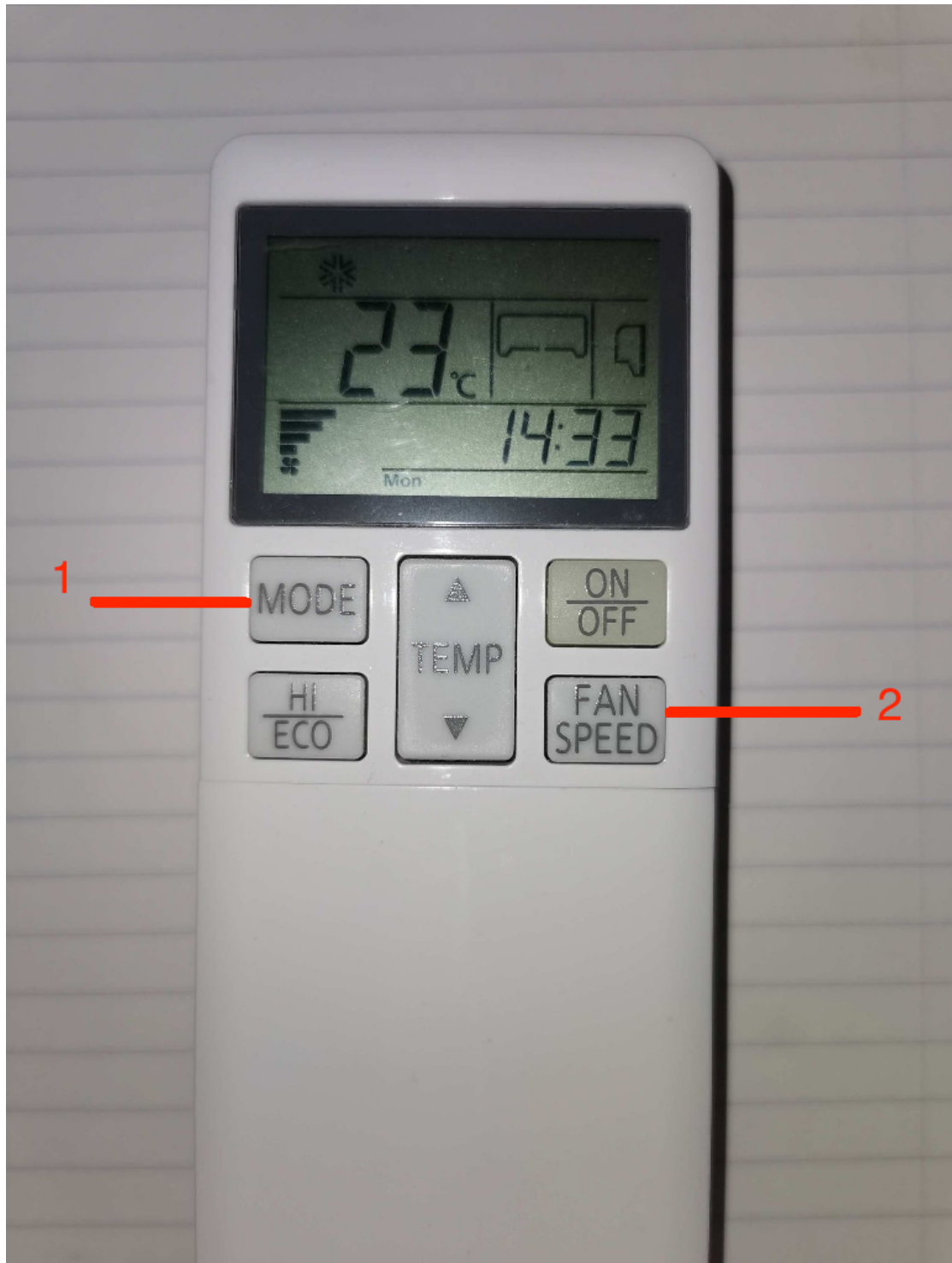
The temperature can be adjusted via the TEMP button



Air conditioning living room (photo below):

Select air conditioning, fan, car: press button 1

Air strength: press button 2



The air conditioners can be used as a fan, air conditioner or heater.

Use washing machine

Obsolete as there is a new washing machine as of 2024.



**Light outdoor terrace BBQ:**

You can find the light switch here





**Lights terraces around swimming pool and lower garden:**

Light switch can be found here:



**Carport light switch and stairs leading down:**

Light switch inside next to the front door and in the garage.



**Use dishwasher:**

To start the dishwasher:

Open the lid and press the on button = 1

The dishwasher starts automatically when the lid is closed.

After washing, the door opens automatically.

If you want to close the dishwasher without washing, make sure that the on button is off, otherwise it will start automatically.



Please regularly add some salt and rinse aid to the dishwasher reservoir (under the kitchen sink).

**You must empty the dishwasher before your departure.**



### **Sunshade-Toldo:**

A 'toldo' (sun awning) has been installed on the outside wall along the kitchen on the terrace (see photo). This only works with a remote control that hangs on the wall next to the fuse box in the kitchen. Please do not open this toldo when it is raining or rainy, as it may tear due to the weight of the water, or leave it open when you leave the house. So only use it when you are present and the weather is dry and sunny. During strong winds the toldo will retract automatically.



### **Tap water:**

The tap water is not safe for consumption.

You can use the tap water for cooking, washing food or brushing your teeth.

For drinking, we recommend that you buy bottles or water bottles in the supermarket because there is a lot of lime and chlorine in the tap water and during severe drought the water company reservoirs drop low and can contain sediment.

The pressure on the tap water can vary. At peak times this may be lower than normal. It is therefore not recommended to use all 4 showers at exactly the same time. This is not due to our installation, but to the variable supply from the water company. If the water pressure seems extremely low, please check the switch in the dining room near the floor next to the vase with the bamboo sticks. There should be no "Off" visible. This switch controls the water pump in the basement to increase pressure.

### **Use of the BBQ**

Please only use charcoal or briquettes that are intended for the BBQ in the BBQ. Under no circumstances may the wood in the garden be used for this purpose. The BBQ must be left cleaned and tidy upon departure. This means that all ash residues must be removed, and the grill must be cleaned.

### **Use of the fireplace**

You can use the fireplace, but this is at your own risk.

The fan must always be on when in use (plug in the plug to the left of the chimney at the bottom and the shutters along the side of the chimney must be open to distribute the heat).

When leaving the home, the fireplace must be cleaned, including the glass window.

### **Garden furniture.**

There are sufficient chairs in the garden (12). The indoor dining room chairs may not be placed outside.

### **Use toilet**

There is no sewerage in the area, as in many places in Spain.

Please do not use toilet paper that is too thick and use it sparingly and do not flush sanitary towels in the toilet to prevent blockage.

The septic tank is emptied by a company at the beginning of every summer.

### **Keys**

Take care of your keys. If lost, these must be copied by our housekeeper and the locks may have to be replaced for security reasons. This entails additional costs.

On departure: the keys will be handed over directly to Anthony upon departure. If you leave at an hour when Anthony cannot be present (for example at night), agree with Anthony whether you can deposit them in their safe in Calpe.

**IMPORTANT: do not leave keys in the mailbox or anywhere outside.**

Anthony does not have the keys to the mailbox and in that case the keys must be made for the next guests.

### **Safety**

Always close all doors when leaving the house.

### **Cameras.**

The cameras are turned off during your stay for privacy reasons.

If you want the cameras to be activated at night for your safety or if you will be leaving the house for several days, please let us know.

Please do not touch the cameras under any circumstances to avoid disrupting them. The blue light that glows is not because they are turned on, but because they are permanently connected to electricity.

### **Mosquitoes**

Given the lush garden, and like everywhere in the region, there are many mosquitoes, especially in the summer and mid-season. It is therefore useful to take anti-mosquito spray or other mosquito repellent with you in your luggage or to purchase this during your first visit to the supermarket.

### **Market**

There is a market in Moraira on Friday mornings. Food, textiles, shoes, etc. are sold.

Time: from 8:30 am to 1:30 pm

Address: PARKING AV.MADRID. 03724 MORAIRA

### **Beaches.**

The most beautiful sandy beach in Moraira is El Portet beach (about 5 km from our house and therefore accessible by car). You have a very beautiful rocky beach within walking distance (900 m) from the house called Andrago Beach with a cozy beach bar.

Ampolla beach is also a very well-known sandy beach (about 3 km from the house)

### **Nice things to see.**

Cities: Valencia and Alicante

Villages: the wine village of Jalon, the beautiful old village of Altea

Nature :

the waterfalls of Algar (Fonts de l'Algar)

the natural park Parque natural del Marjal de Pego-Oliva

the botanical garden El huerto Del Cura in Elche

spotting vultures in Alcoi

Albufera Natural Park near Valencia

Lake Guadalest

### **After your departure.**

If certain items have been broken, such as glasses and plates, please report this to us. We will certainly not charge you for a glass or pay for a plate if an accident has occurred. But the next guests also need sufficient eating utensils. If you do not report this to us, we may forget to provide the necessary replacement for the arrival of the next guests. Even though we cannot do a complete inventory of all kitchen utensils every time, we strive to ensure that all guests receive the same comfort upon arrival.

New from this season: We would appreciate it if you would write something about our home in our guestbook before departure. Tips for the next guests are also very welcome and you can write them down (nice restaurants, things to do and see...)

If you have any questions or problems, you can always contact us via WhatsApp (+32 496 550408 Ann or +32 496 521449 Bruno)

HAVE A FANTASTIC STAY IN OUR VILLA AND AN EXCELLENT AND FUN HOLIDAY IN MORAIRA!

Ann & Bruno